



A Nationally Certified Full Service Company

Termite & Pest Control

HEAT TREATMENT OCCUPANT PREPARATION INSTRUCTIONS

Reducing clutter is a necessity. Belongings strewn about rooms afford many places for bedbugs to hide, and impedes inspection and treatment. Infested bedding and garments will need to be bagged and laundered (120°F minimum), or discarded since these items cannot be treated with insecticides. Proper sanitation is vital to the success of the treatment and your part in the treatment program is equally important to the success of the treatment:

Items customer should prepare prior to treatment:

I. Remove- Persons, plants and animals.

2. Animals should be taken to a veterinarian and checked the day of treatment for potential active infestation.

3. Remove or place in refrigerator -Candles, wax items, crayons, lipstick and other cosmetics that may liquefy.

4. Remove - Guns and ammunition.

5. Remove - Soft "Vinyl" plastic items like mini blinds and vinyl records and VHS Tapes (they may warp)

6. Remove - Aerosol cans and all other combustible items.

7. Remove - Magnets (like those used to hold notes on refrigerators) - Place on counter or in refrigerator.

8. Remove - Fresh fruits and vegetables, chocolates, carbonated beverages, wines and other liquors, artificial sweeteners, vitamins and medicines. (These items may be placed in refrigerator)

9. Picture frames need to be removed from the wall and placed on the ground below.

Special Note: Laminate Floors, Laminate furniture, and photographs arc heat sensitive. They may buckle and or peel. Team Too Termite & Pest Control will not assume any liability for any damage sustained to laminated furniture, flooring, or other heat sensitive items during or after the course of treatment.

Items that should not be removed from treatment site:

1. All clothing (including clothing in closets and drawers), shoes, backpacks, boxes, luggage and bags should not be removed. These items will be placed on hangers or spread out in the home during treatment.

2. All electronics, radios, TV's (including plasma & LCD), stereo systems, portable heaters should not be removed. **Special Note:** *Please do not turn electronics on for two hours after treatment is completed.*

3. Disconnect or remove batteries from smoke detectors.

4. Musical instruments. Instruments may de-tune due to expansion and contraction.

5. Oil Paintings - should be moved to one room inside the structure so they can be treated by Team Too Termite & Pest Control technicians. Team Too Termite & Pest Control will treat the oil paintings prior to moving the paintings outside the heat treatment zone.

• Please remove all sheets, covers, dust ruffles, or any other bedding covers from your mattress and box spring in all bedrooms. Wash all bed linens in the hottest water possible. Do not replace the bed linens until 4 hours after the treatment. If the mattress, box spring, or any furniture are in poor or ripped condition and infested, they should be discarded in large plastic storage bags available at moving or storage stores, before removing from your unit. Please be aware we may need to remove the backing from your box spring in order to treat all harborage areas.

• All personal items including clothes, toys, shoes, stored materials, etc., need to be removed from the furniture and floor area, through out the entire unit. Everything in ALL closets must be removed. All drawers in the bedrooms need to be completely empty for treatment. All bookcases must also be emptied for treatment. All clothing must be cleaned or laundered in the hottest water possible and should be stored in clean storage bags for up to 2 weeks after treatment. Any stuffed toys or other fabric based personal items can be run through a pre-heated, hot dryer cycle for a minimum of 15 minutes.

• Vacuum all of your carpeting, bedding, bed frame, backs of pictures or other areas bedbugs are seen and immediately empty the vacuum cleaner bag and dispose of it in a sealed plastic bag in the dumpster outside your apartment home. In order to give the treatment time to work, do not shampoo or clean your apartment's floor or carpet for at least 3 weeks after the treatment. You may use your vacuum as desired.

• We will need access to all baseboards and behind all furniture. Please move any furniture or other items away from the baseboards at least 12 inches. You may return everything to its original location after the treatment is completed. Items may be moved to complete the treatment and Team Too assumes no liability for items requiring movement.

• Cover fish tanks with plastic wrap (saran wrap, etc.) and turn off pumps until reoccupying home.

• Please use your bathtub, kitchen counters, dining room tables & coffee tables to place items during treatment. *DO NOT USE COUCHES, BEDS, CHAIRS, OR OTHER FABRIC COVERED ITEMS TO PLACE ITEMS ON*

• Please be prepared to leave the unit for 4 hours from the time that we arrive to treat. Please remove all pets from the unit during time of treatment excluding fish tanks. Please follow instructions above for fish tanks.

• All above preparation must be completed, prior to arrival, in order for treatment to be done. NO EXCEPTIONS.